



Low-Income Home Energy Assistance Program



Low-Income Home Energy Assistance Program - Crisis

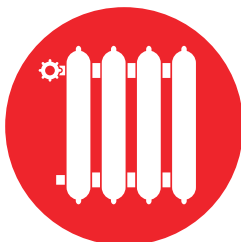
LIHEAP Crisis can be requested 24 hours per day, 7 days a week.

LIHEAP Crisis Grants help households experiencing home-heating emergencies - either being without heat or in danger of being without heat.

LIHEAP Crisis Funds are separate from LIHEAP Cash funds. LIHEAP Crisis can be requested and may be granted more than once per energy season, up to the maximum grant. For example, you can request Crisis funds for multiple fuel deliveries, or re-establishing utility service and then preventing termination later in the season.

LIHEAP Crisis is for:

- When a household is out of fuel or will run out of fuel within 15 days
- When a household is without heat or in danger of being without heat due to an actual or scheduled termination by a utility company
- Weatherization emergencies such as:
 - o A broken furnace
 - o Broken gas or fuel lines that feed the main heating source
 - o Broken water-heating system if the system is essential for producing home heat



How to apply for Crisis:

- Electronic requests for Crisis can be submitted through your MyCOMPASS account on your computer or through the MyCOMPASS PA mobile app
- Requests for Crisis can also be made by contacting your local County Assistance Office

If you have already received LIHEAP in the same energy year, you do not need a new application to apply for Crisis unless you have changed your address or someone has moved into your home.

Additional helpful information, including a list of local County Assistance Offices, can be found at:
<https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx>