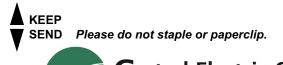


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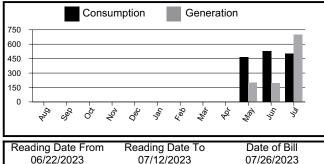
Central Electric Cooperative A Touchstone Energy* Cooperative (1) P.O. Box 329, Parker PA 16049

> 5 2018 C-12

Account Number	XXXXXX
Amount Due 08/13/2023	35.95
Total Due If Paid After 08/13/2023	36.95

Our records indicate your primary contact phone number is XXX-XXX-XXXX and your email address is unknown. To update your information log in to SmartHub at www.central.coop.

400059755000000554200005742



06/22/2023	07/12/2023		07/26/2023		
COMPARISONS	DAYS	NET	AVG TEMP	AVG KWH/DAY	
		KWH			
Current Month	0	0	71	0	
Previous Month	0	0	65	0	
Same Last Year	0	0	72	0	
Avg Cost Per Day: \$.00					

Energy Information

Looking for additional ways to save energy this summer? Your laundry room is a great place to start. Wash clothes with cold water, which can cut one load's energy use by more than half. Your washing machine will use the same amount of energy no matter the size of the clothes load, so fill it up when you can.



Check to see if your neighbors are also without power. If they are report the outage. If you cannot determine whether they have power: Check for a blown fuse or open circuit breaker in your own equipment.

If you determined through steps one and two that the outage is not a problem with your electric system, report the outage by calling 800-282-8610 or online via <u>central.smarthub.coop</u> ALWAYS STAY AWAY FROM DOWNED POWER LINES

Non-Payment Disconnect Policy

Central Electric has strict policies in place to deal with past due accounts. If you receive a disconnect notice, you must pay the overdue amount or make acceptable payment arrangements before the disconnect date to avoid service disconnection. Once the meter serviceman visits your service location the account will be disconnected. Meter servicemen are not permitted to accept payments in the field.

Your Bill

Once service is disconnected full payment is required to get reconnected; full payment includes:

- charges up to meter reading at time of disconnect,
- associated fees,
- a security deposit.

G&T Charge- Kilowatt-hour charges for the generation and transmission of electricity from an energy supplier to the cooperative distribution system.

Distribution Charge- The cost, per kilowatt-hour, to deliver electricity from the cooperative to a member's home or business.

Base Charge- The costs associated with operating and maintaining our distribution system. If your service is connected to our distribution system you pay this charge even if you do not use any kilowatt hours.

Demand Charge- The costs associated with the rate at which you use energy. Demand represents the greatest amount of energy used in 15-minute intervals during a billing cycle. Demand is measured in kilowatts (kw).



- Manage your account
- View and pay your bill
- Monitor usage 24/7
 Report service issue
- Report service issues
- Receive important updates



Scan the QR code below to go directly to the SmartHub app within your app store